



BODY WORKS MASSAGE CLINIC
12911 SE KENT KANGLEY RD
KENT WA, 98030
WWW.BODYWORKSMC.COM
CALL AND TEXT 253-630-6614

FINANCIAL & BOOKING POLICY

Dear patient/client,

Prior to booking your appointment, it is important that you read and understand these basic terms and conditions stated below. This will serve as the financial and booking agreement between You (patient/client) and PERRIGO MASSAGE LLC D.B.A BODY WORKS MASSAGE CLINIC prior to rendering the services. **Please also understand that your health insurance is not a guarantee of payment. When booking online, ensure that you received the confirmation.**

- I understand and agree that any visits my insurance company is going to deny for **WHATEVER** reason will be my responsibility.
- I understand and agree to pay the financial portion such as co-pay on the day of my visit.
- I understand and agree to pay interest or late fees if my balance is past due.

Copay or Deductible

You will be responsible for your copay or deductible payment upon visit. You may check your copay, coinsurance, or deductible by calling your insurance provider.

Non Reimbursements

For whatever reason, if the insurance is not covering the service, you will be responsible for the amount due based on your insurance premium.

If you do not show up on your appointment for whatever reason or do not cancel within 24 hours you will be charged a full amount. I understand and agree to pay any payments that is due to me and I also agree to pay the amount in case my insurance deny the claims. I understand that I will be receiving the service and therefore I will take responsibility for anything that is not covered by my insurance.



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Cancellation or No-Show

Please reschedule or cancel at least 1 day before your appointment or you will charge a cancellation fee of \$60.00.

Your health is the focus and I/we aim to provide you with a quality service in a timely and focused manner. We understand that plans change, as such if you must reschedule or cancel an appointment by calling, texting, or emailing within 24-hours in advance is highly recommended. You may also cancel online at <https://www.bodyworksmc.com/>. If you cancel or reschedule an appointment 24- hours in advance no late or cancellation fees will be apply. If you fail to show up or cancel within 24-hours you are subject to a \$60 fee.

Here's Why? When we make your appointment, we are reserving a room for your needs and block the time for you. The \$60 fee will cover your massage therapist's time and lost opportunity for the business. Once again, if you must change or cancel an appointment, please give at least 24 hours notice. This courtesy makes it possible to give your reserved room to another patient who would need the service. We feel that our patient's time is valuable. When your appointment is made, a room is reserved, your records are prepared and readied for your visit. I would appreciate the same courtesy from you.



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BOOKING ONLINE

When booking online, BWMC needs to have 2 hours minimum notice. You may also want to call or text and confirm if you can get the same day appointment when you see an open spot. If you cannot reach anyone and you end up booking, do not assume that you immediately get the appointment. BWMC has to personally ACCEPT or DECLINE the appointment. If you end up driving to the appointment but you have not received any confirmation, I do apologize for the inconvenience. There is only a very slim chance to get an appointment in a 1-2 hour window as the therapist has to get ready. Note, at least one week in advance is the safest booking time frame.

I understand and agree the terms and condition of financial agreement between I and PERRIGO MASSAGE LLC D.B.A BODY WORKS MASSAGE CLINIC is obligating me to pay for whatever reason that my insurance company will deny or not cover my visits. Furthermore, I acknowledge that my health insurance is not a guarantee of payments and I am responsible for any monetary balances.

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CALL OR TEXT 253-630-6614
FAX 253-630-6624
<https://www.bodyworksmc.com>